



Continuing Our Journey of Celebrating Diversity

Crowne Plaza Tysons Corner is partnering with Tysons Partnership and the Literacy Council of Northern Virginia, to launch the very 1st English as a Second Language (ESL) pilot class, Destination Workforce. This is a buzzing time as our team members are extremely excited, ignited, and delighted to learn, grow, and continue being trendsetters in the Greater Washington area. There are 25 people interested in participating and 10 more team members who still want to get into the class. It looks like we may have to start with a Beginners class this first time, and next time have a more advance class. This effort is another example of investing in our valued team members, as we provide another benefit in their “total rewards” package here at the Crowne TC. As a result, team members will go to class on the clock during their lunch time between 11 am – 1pm, plus lunch is on us. The Literacy Council is also participating in the cost share, which makes it a win-win for everyone. Soo Park, Ruba Afzal, and Patricia Donnelly from the Literacy Council have all worked diligently to customize the content of the curriculum, and work out the logistics of this first class to best serve our team members, so they can WOW our guests, and have repeat satisfied guests who *love* our service. Next week we introduce our team to the Literacy Council team, and start are pre work for the class. Classes officially start on May 9th for 10 weeks every Tuesday and Thursday. We will be sure to share our statistics and the results in July. Make it a phenomenal Friday on purpose.

In the Spirit of Hospitality,

Miss Tish